



# 2017 OSC E-COMMERCE CONFERENCE

## AGENDA

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Wednesday, April 19, 2017 – McKimmon Center | Raleigh, NC

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- 8:15 – 8:20 Call to Order – Taylor Brumeloe, Office of the State Controller, Central Compliance Manager
- 8:20 – 8:30 Opening Remarks – Dr. Linda Combs, State Controller
- 8:30 – 9:30 2017 Payment Industry Outlook – Glenn Fodor, Senior Vice President and Head of Strategic Intelligence, First Data
- 9:30 – 10:30 Best Practices to Reduce Disputes & Chargebacks, Andryu Llovera, American Express
- 10:30 – 11:00 Break
- 11:00 – 12:00 Digital Disbursements & Payment Industry Trends in the U.S. – Everette Glass, Core & Emerging Payments Technologies, Bank of America
- 12:00 – 1:00 Lunch
- 1:00 – 2:00 Cyber Security: Case Studies and Tips from the FBI – Special Agent Peter Ahearn, Federal Bureau of Investigation
- 2:00 – 3:00 eCommerce: The Risk and Rewards – Jon Bonham, Director – Enterprise Risk & Compliance, Coalfire
- 3:00 – 3:30 Break
- 3:30 – 4:30 Panel Discussion: Robin Mayo – East Carolina University, Becky Smith – University of North Carolina at Charlotte, Amanda Redic – Department of Natural & Cultural Resources, Rick Owens – Pitt Community College, Melissa Rivenbark – Department of State Treasurer
- 4:30 – 4:35 Closing Remarks – Taylor Brumeloe, Office of the State Controller

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