RELEASE HOLDS FOR INVOICES

QUICK REFERENCE GUIDE AP-16

Purpose

The purpose of this Quick Reference Guide (**QRG**) is to provide a step-by-step explanation of Release Holds for Invoices in the North Carolina Financial System (**NCFS**).

Introduction and Overview

This QRG covers how to release holds for invoices in NCFS which are applied for holds that needs to be validated.

Release Holds for Invoices

To release holds for invoices in NCFS, please follow the steps below:

1. Log in to the NCFS portal with your credentials to access the system.

2. On the **Home** page, click the **Payables** tab and then click the **Invoices** app.
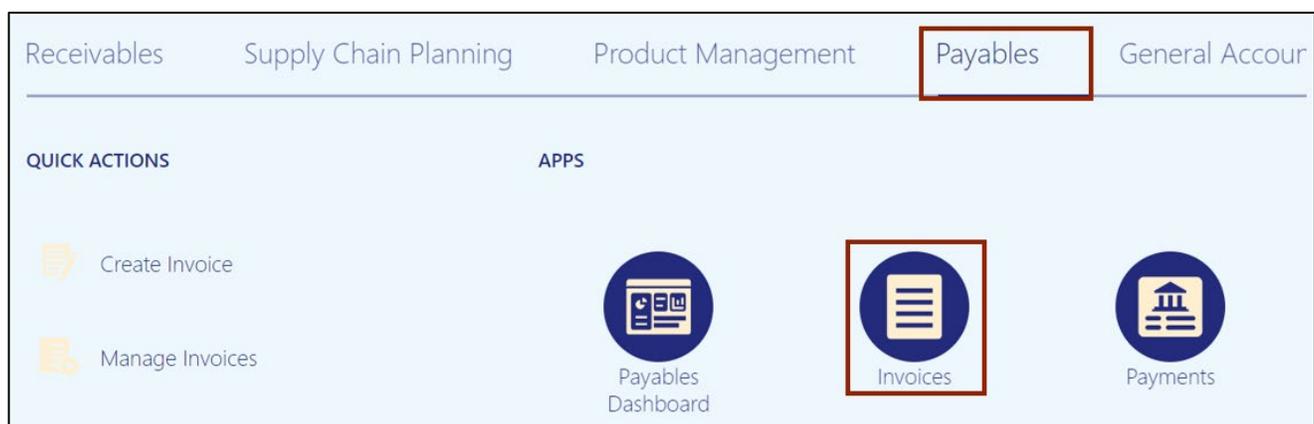
3. On the **Invoices** dashboard, click the **Tasks** [▤] icon and click **Manage Invoices.**

4. On the **Manage Invoices** page, enter the **Invoice number** in the *Invoice Number* field.

    In this example, we enter **INV-61723**. Click the **Search** button.
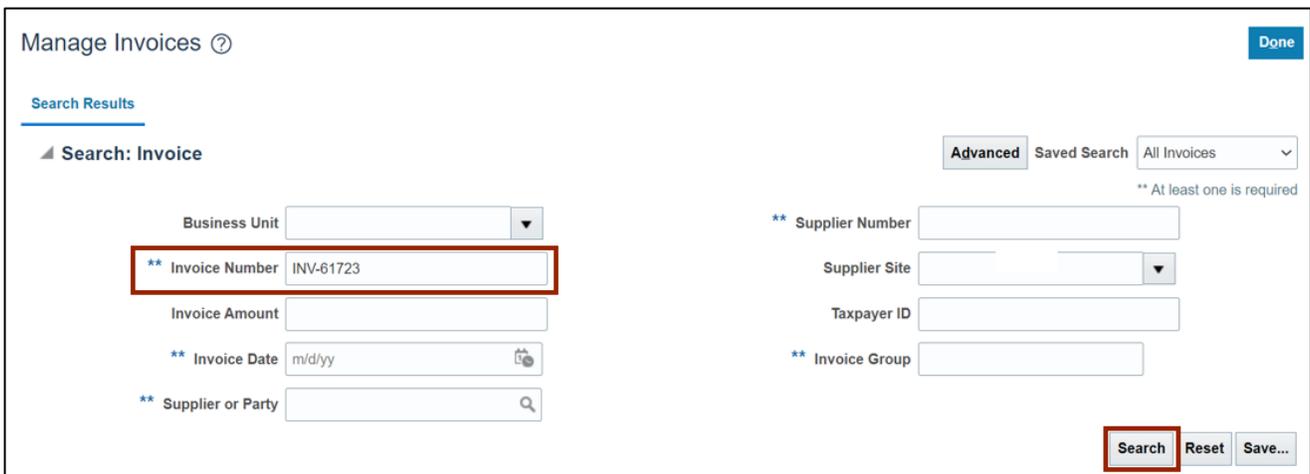
5. Click the **Invoice Number** link.

6. Click the **Needs revalidation** link. The Invoice holds are shown in the *Invoice Summary* pop-up. Click the **X** icon.

7. Scroll down and select the **Holds and Approvals** tab. Select the required Release Hold **Name** from the *Name* drop-down choice list.

   In this example, we choose **Match override.** Release reason is defaulted. The user can change it, if required.

8. Scroll up and click the **Save** button.

9. Once all the invoice holds are released, **Needs revalidation** changes to **Validated.** Click the **Validated** link. You can view that the invoice has 0 holds. Click the **X** icon.

10. Click the **Save and Close** button.

11. Click the **Done** button. This will redirect you to the **Manage Invoices** page.

Wrap-Up

Release holds for invoices using the steps above, for any invoice which needs holds released manually.

Additional Resources

Web-based Training (WBT)

- AP108: Invoice Release Holds