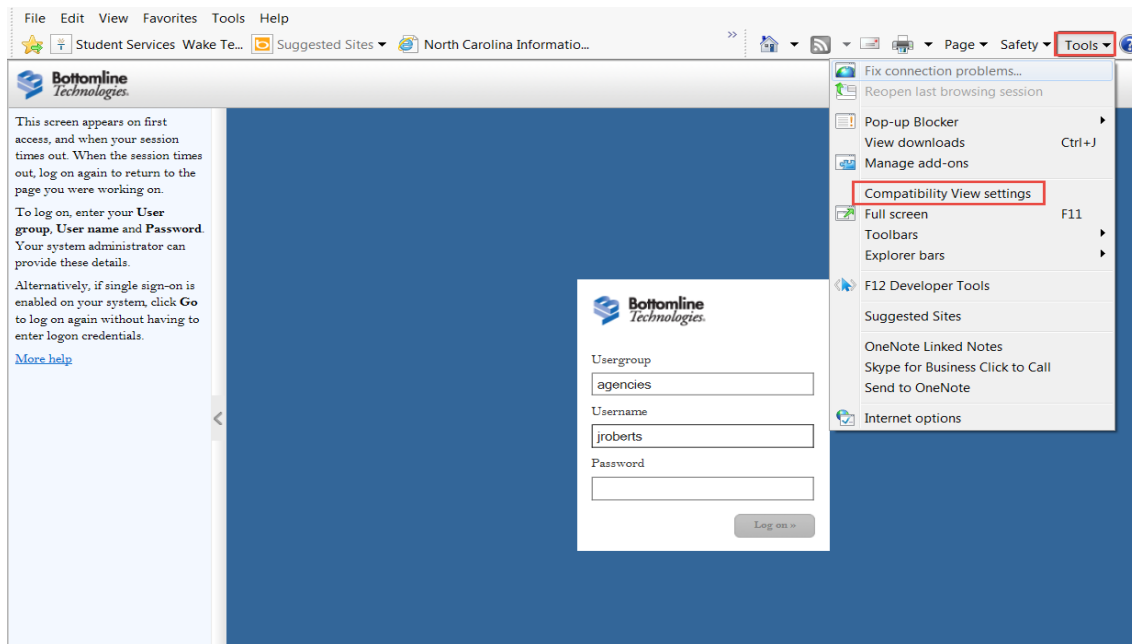


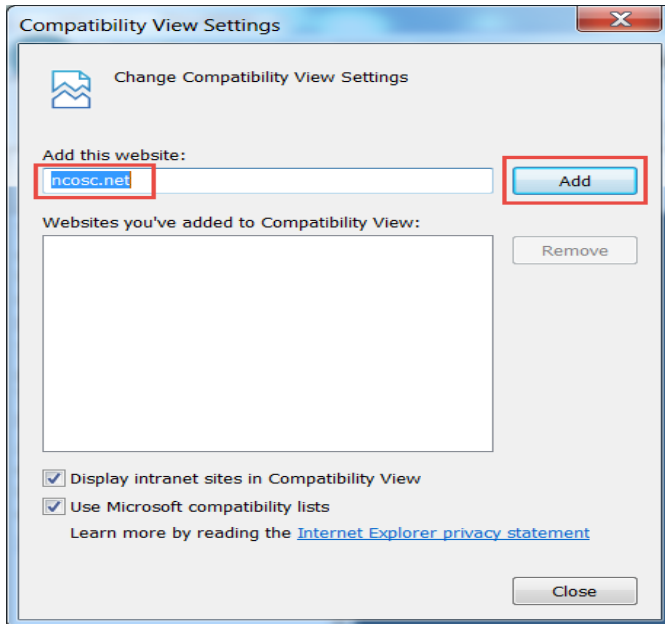
# C-Series Internet Explorer Settings

If experiencing problems with CSeries to print checks, please check the following settings in Internet Explorer before putting in a ticket to OSC. Most likely this has occurred due to an update that has occurred on the computer. Since all agencies receive these updates at different times, please check these settings and make sure they are in place before placing a ticket at OSC.

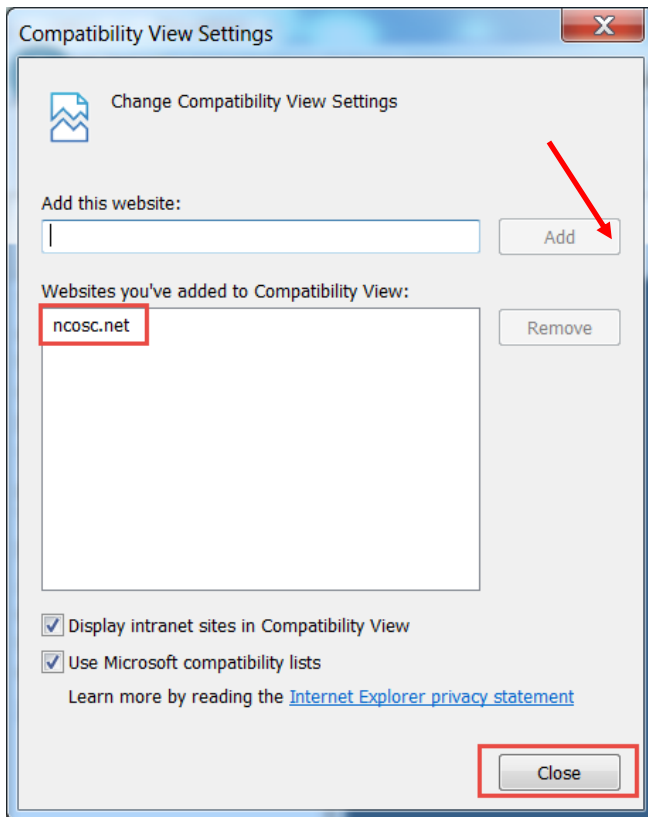
1. Click on the CSeries link on the desktop and log into CSeries.
2. After successfully logged into CSeries, click on **“Tools”** tab on the top toolbar.
3. Click on **“Compatibility View Settings”**.



4. Enter **ncosc.net** in the, “Add this website:” field, if not displaying.

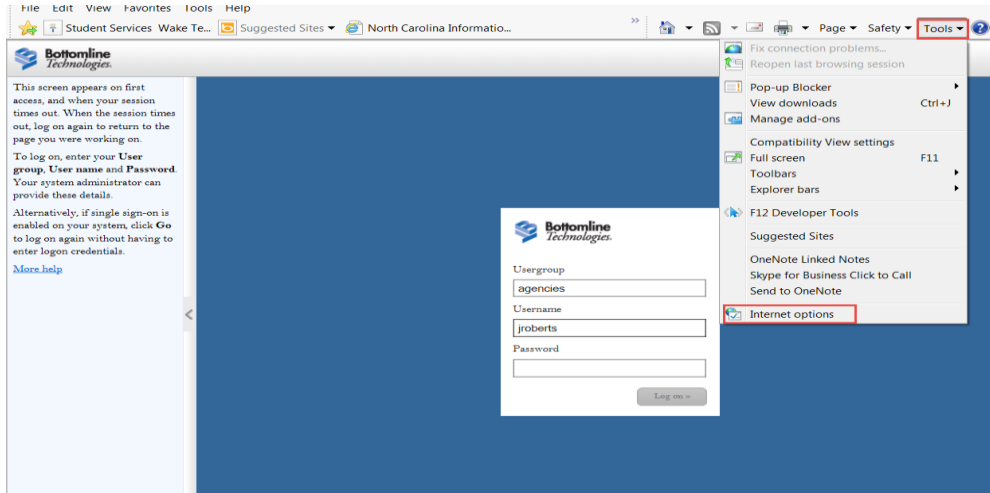


5. Click the “Add” button to add this website.

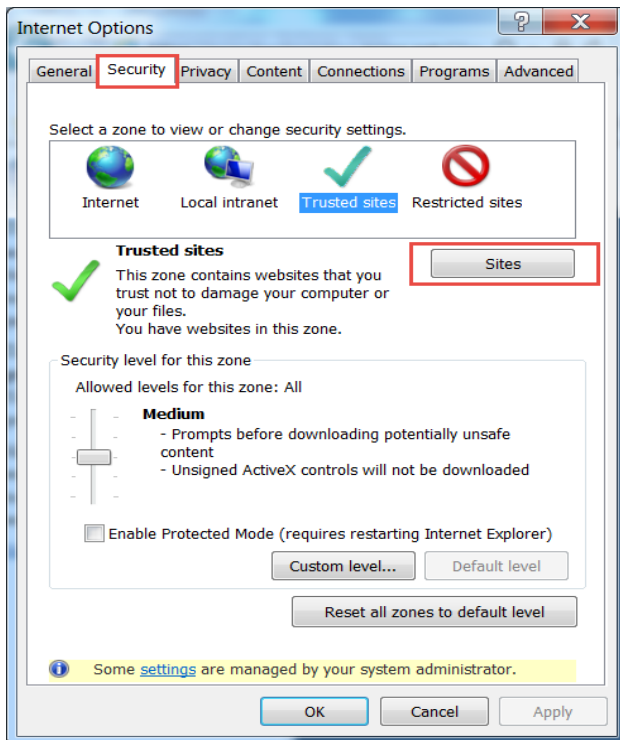


4. Click the “Close” button.

5. The next setting to check is the **“Trusted Sites”**.
6. Click on the **“Tools”** tab on the top toolbar.
7. Click on **“Internet Options”**.

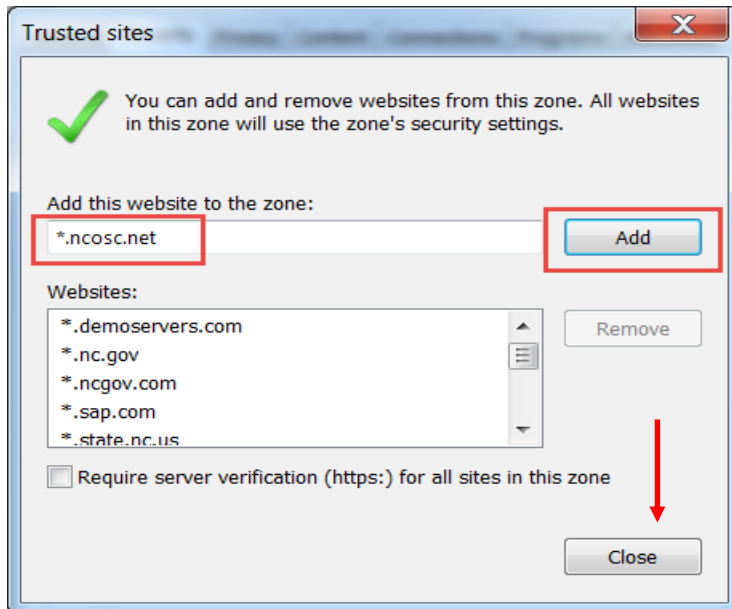


8. Click on the **“Security”** Tab.
9. Click on the **“Sites”** button, beside “Trusted sites”.



10. Enter \*.ncosc.net website in the, “Add this website to the zone:” textbox.

11. Click the “**Add**” button to add this trusted site.

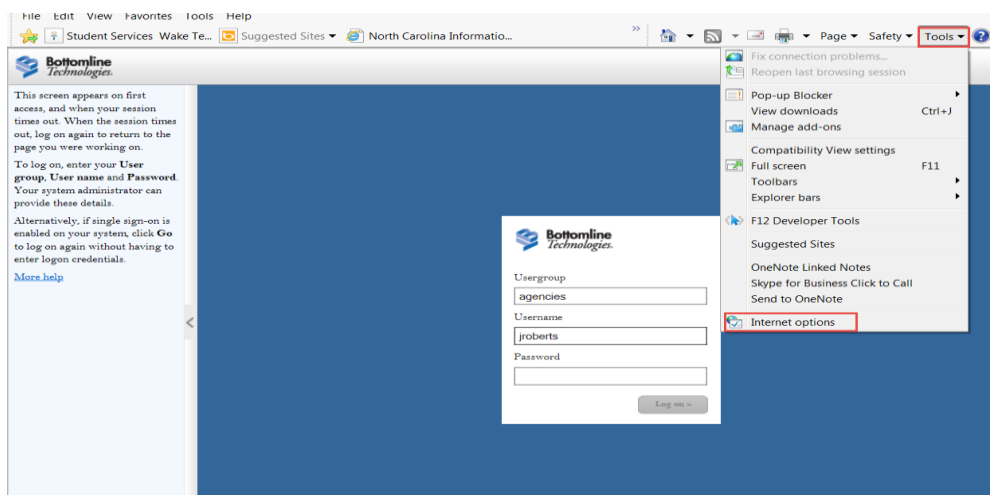


12. Click the “**Close**” button.

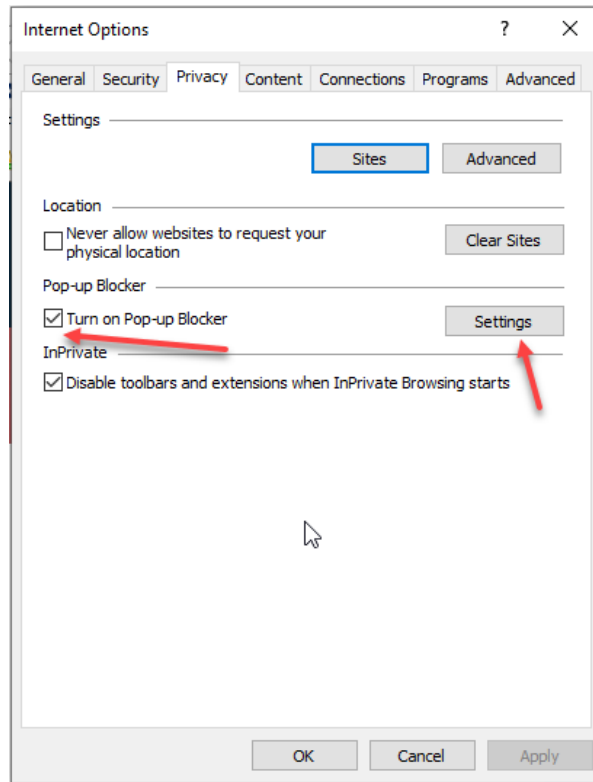
13. The next setting to check is the “**Privacy**”

14. Click on “**Tools**” tab on the top toolbar.

15. Click on “**Internet Options**”.



16. Verify that the “**Turn on Pop-up Blocker**” is checked. If not, click on check box.



17. Next click on **Settings**.

18. Verify that **\*.ncosc.net** is in the Allowed sites. If not, add the site.

