Shannon H. Tufts

Professor of Public Law and Government and Director, Center for Public Technology

Shannon Tufts is a professor of public law and government and is the director of the University of North Carolina at Chapel Hill's Center for Public Technology. She designed and implemented the first local government Certified Government Chief Information Officers (CGCIO) program in the nation in 2004 and continues to run multiple CIO certification programs across the US for local and state government IT professionals. Dr. Tufts' areas of expertise include the intersection of law and technology in the public sector, cybersecurity, cloud computing, social media, and strategic IT investments, as well as CIO leadership and development. Tufts earned a B.A. from UNC–Chapel Hill, an M.P.A. from UNC–Charlotte, and a Ph.D. in public administration with a concentration in public sector information systems from North Carolina State University.

Fields of Expertise
Center for Public Technology
Information Technology
Social Media (Government Use)
Survey Methodology
Technology